

Integrated Policy Quality, Safety and Environmental Management System

As part of our mission, aimed at respecting ethical principles and social responsibility towards employees, the community and its context, the LabAnalysis Management, in each of production units intends to dedicate the utmost commitment to continuous improvement in within the range of UNI EN ISO 9001, UNI ISO 45001, UNI EN ISO IEC 17025, UNI EN ISO 14001, Good Laboratory Practices and Good Manufacturing Standards.

The Management, through Integrated Policy, wants to spread commitment to the development of the System and the implementation of compliance with applicable requirements, which leads the company towards the continuous performance improvement.

A further improvement derives from an accurate analysis of the context in which the company operates, which makes it possible to identify all stakeholders, internal and external to the organization, understand the needs and expectations and define the appropriate strategies.

At the same time, the application of an adequate "risk assessment" procedure, through the identification and assessment of risks / opportunities of the organization (customer satisfaction and expectations, compliance with mandatory requirements, etc.), constitutes the necessary tool and indispensable to guarantee the continuity of company performance and further company growth.

In particular, the LabAnalysis Management undertakes to:

- identify and apply the Risk Assessment methodologies to the entire company organization
- remove dangers and reduce the risks to guarantee Health and Safety at Work;
- operate in compliance with the laws, ethical principles, contractual provisions and social responsibility towards employees, customers, contractors, the society and the community
- provide the resources necessary for the maintenance and improvement of the Quality, Safety and Environmental Management System
- consult and involve all staff in the implementation of the Quality, Safety and Environment System, making it possible to have complete awareness and implementation of the integrated policy and objectives
- promote technological innovation
- pursue the efficiency of processes by making the most of economic and energy resources and our skills
- guarantee fairness, transparency, impartiality, integrity and defensibility in every area of activity in line with customer needs and in line with the laws in force and with the highest international standards and guidelines
- prevent injuries, accidents and occupational diseases
- prevent pollution and protect the environment also by reducing the consumption of energy resources
- improve performance in Quality, Safety and the Environment and constantly monitoring to ensure a system that minimizes the environmental impact and risks
- improve the level of service offered, also based on the specific needs of the customer (delivery times, documentation accuracy...)
- implement Integrated Policy by keeping it constantly updated through periodic review from the Management Review to ensure that it is constantly appropriate to the purposes and to the internal and external context of the organization
- improve internal communication processes to increase and evaluate the effectiveness of the Quality, Safety and Environment system and performance
- improve communication and cooperation processes with customers and interested parties by paying attention to feedback information including complaints, committing to their resolution with effective and efficient treatments and ensuring transparency regarding its environmental management performance
- to advertise accreditation only in reference to the tests for which such recognition was granted, committing to the use of the trademark according to the prescriptive documents of the body
- promptly inform the ACCREDIA accreditation body of any change in its structure that may affect the maintenance of compliance with the prescribed requirements, deferring to the decisions of the body
- to adopt within its system the prescriptive documents and documents relevant to its technical sector provided by the ACCREDIA accreditation body

This Quality, Safety and Environment Policy is notified to all staff and is made available to the public and interested parties.

Casanova Lonati, 13th of September 2021

Management

Prof. Luigino Maggi